

Dear Clients of Clinic EGV!

We are happy to hear your opinion on the provided services in order we could improve our work! Please put the filled out forms in the box in the reception of the Clinic!

Please evaluate out-patient services of Clinic EGV with evaluation from 1 (lowest evaluation) to 5 (highest evaluation)

How do you evaluate:

- Observing the scheduled time of appointment?
① ② ③ ④ ⑤
- Professionalism of the doctor offering treatment solution?
① ② ③ ④ ⑤
- Attitude and communication of the doctor during the visit?
① ② ③ ④ ⑤
- Attitude of reception employees towards the patients?
① ② ③ ④ ⑤
- Price list of the medical services of the Clinic – is it clearly understandable?
① ② ③ ④ ⑤
- Your recommendations, suggestions to improve our work

Have you been treated in the patient day care unit of the Clinic EGV (had puncture of ovaries, transfer of embryo)?

- Yes
- No

If you have had a treatment how do you evaluate it:

- Attitude and communication of the nurses of the in-patient day centre?
① ② ③ ④ ⑤
- Professionalism of nurses in the patient day care unit?
① ② ③ ④ ⑤
- Comfort and atmosphere of the patient day care unit?
① ② ③ ④ ⑤
- Professionalism of doctors during manipulations?
① ② ③ ④ ⑤
- Have you used the patient coordinator services?
 Yes
 No
- How do you evaluate help of the coordinator?
① ② ③ ④ ⑤
- Your suggestions, recommendations to improve the work of patient day care unit

In the Clinic you visited (you can also mark several)

- Gynaecologist
- Urologist, andrologist
- Endocrinologist
- Geneticist
- Radiologist
- Narcologist
- Performed medically assisted insemination
- Had tests

How did you find out about the Clinic EGV?

Please encircle the suitable

- From friends / relatives / acquaintances
- In printed / electronic / social media
- From the family doctor / gynaecologist / urologist
- Other _____

Form is filled out by

- Female
- Male

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(Next section only for those who marked Male)

Have you had a sperm test in the laboratory of the Clinic EGV during the last year?

- Yes
- No

If you have, how do you evaluate

- Was the sample collecting room comfortable?
 Yes
 No
- Were you provided with all necessary information about the collecting of sperm?
 Yes
 No
- Did the doctor of the Clinic explain you sufficiently how to prepare for the collecting of the sample?
 Yes
 No
- Did you feel confident about your confidentiality during the provision of sample and visit?
 Yes
 No
- Did the staff of the Clinic treat you tactfully enough during your visit?
 Yes
 No

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Thank you for your feedback!

